

The Hytte – Booking Information

An Agreement, which incorporates these booking conditions, is formed between us when we receive your completed booking form and payment of the deposit by cheque or debit card.

The Hytte and facilities are for the sole use of guests listed on the booking form. The occupants of the Hytte **at all times** are restricted to those named by you at the time of booking and **must not exceed 8**. If additional visitors are found to be at the Hytte who are not listed on the booking form (in contravention of the agreed booking conditions) the whole party will be politely asked to leave.

Payment A deposit of £100 is payable on booking (cheques payable to “The Hytte” (Bingfield, Hexham Northumberland NE46 4HR) Confirmation will be sent by post or e-mail upon receipt of this deposit. The balance of the cost of the holiday is due six weeks before you arrive. (Or the full amount if the arrival date is in less than 6 weeks)

Cancellation and Insurance Once you have booked your holiday, our agreement with you is a legal contract. If you cannot go on holiday and the Hytte cannot be re let, you are liable to pay for the booking in full, even if you cancel before paying the balance. If we succeed in re-letting the Hytte for the same period, we will refund any such rentals received less your deposit.

For these reasons we strongly recommend that you take out cancellation insurance for your holiday; Details are normally sent out with booking confirmation or on request.

Non-availability of the Hytte as booked

We would only cancel your holiday for reasons beyond our reasonable control, then we would refund to you all monies paid for the holiday. Our liability to you would not extend beyond this refund.

Arrival and departure Your arrival will be welcomed from 4pm until 10am on the morning of your departure.

Complaints Should you find any faults or have any problems or complaints please advise us immediately, so that appropriate action can be taken.

Liability We do not accept liability for damage, loss or injury unless caused by proven negligent act or omission by ourselves, this includes loss or damage to vehicles and their contents, and to personal possessions you bring with you.

Hirers Obligation

The person held to be responsible for the hiring party would be the person who made the booking. The hirer agrees take reasonable and proper care of the Hytte, you are responsible for any damage and breakages and to leave it in a clean and tidy condition, If the property is left excessively dirty the hirer is responsible for £50 additional cleaning costs.

Brochure and website We make every effort to ensure that the information contained in our brochure and on our website are accurate. We do however reserve the right to make small changes and we accept no responsibility for minor inaccuracies